



[www.fairfield.coop](http://www.fairfield.coop)

**MAILING ADDRESS**

P.O. Box 2500  
Blythewood, SC 29016

**BLYTHEWOOD OFFICE**

701 Blythewood Road  
Blythewood, SC 29016

**WINNSBORO OFFICE**

3129 U.S. Hwy. 321 North Winnsboro,  
SC 29180

**OFFICE HOURS**

8 a.m.–5 p.m.  
Monday through Friday

**CUSTOMER SERVICE**

Toll Free: (800) 628-0336  
Blythewood: 754-0153  
Winnsboro: 635-4621  
Camden and Lugoff: 425-1059

**POWER OUTAGE REPORTING ONLY**  
(800) 499-7862

Outages are handled by an automated outage reporting system. Please follow instructions. The system will automatically report the outage and a crew will be dispatched.

**BOARD OF TRUSTEES**

Mitchell D. Rabon, *President, District 3*  
Robert Entzminger,  
*Vice President, District At Large*  
Robert Kenneth Miles, *Secretary, District 2*  
W. C. Good, *Treasurer, District 3*  
Cynthia Able, *District 2*  
Timothy L. Hopkins, *District At Large*  
Keith Lewis, *District 1*  
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John E. Roberts III, *District 1*  
Joseph E. Sharpe, *District 2*  
Peggy D. Swearingen, *District 1*



A Touchstone Energy® Cooperative

## Let's connect



**WHEN WE SAY** that we live in a “connected world,” most of us think about technology like our smart phones and other devices and gadgets. But when you're a member of an electric co-op (that's you!), there's so much more to being part of our connected co-op community.

As a member of Fairfield Electric Cooperative, you help to power good in our local community through initiatives such as Operation Round Up. The money contributed truly makes a difference and helps the most vulnerable in our community.

We depend on you because you power our success, and when Fairfield Electric does well, the community thrives because we're all connected.

We greatly value our connection to you, the members we serve. And we'd like to help you maximize the value you get from Fairfield Electric through a variety of programs, products and services that we offer our members. For example, when you download our mobile app, or go to MyEnergy Online on our website, you can monitor and manage your home energy use and pay your bill online.

When you follow Fairfield Electric on social media, you can stay up-to-date on what's going on at your cooperative. You'll see photos of our line crews in action and our employees helping with community service projects—and who doesn't enjoy seeing good things happening in our community?

Fairfield Electric relies on data for nearly every aspect of our operations, and up-to-date contact information from our members helps ensure we can provide the highest level of service that you expect and deserve.

Updated contact information can even speed up the power restoration process during an outage. That's because when you call to report an outage, our automated system recognizes your phone number and matches it with your account location. Accurate information helps our outage-management system predict the location and the possible cause of an outage, making it easier for Fairfield Electric crews to correct the problem.

We hope you will connect with us whenever and wherever you can—whether that means attending our annual meeting, providing feedback on a recent visit or call with our employees, or simply downloading our app.

Fairfield Electric exists to serve our members, and when we're better connected to you and our local community, we're better prepared to answer the call.

To update your contact information, give one of our customer service representatives a call at (800) 628-0336.

**BRUCE G. BACON**  
Chief Executive Officer

### Small change changes lives



**COOPERATIVE**

members donated more than \$123,000 to Operation Round Up this past year, which helps local charities and community service organizations.

More than two-thirds of Fairfield Electric Cooperative's membership participates and has their bill rounded up to the next dollar through the program. An independent trust board administers member donations, which average \$6 per year.

Since the program began in 1993, more than \$ 2.4 million has been contributed, making a positive change in the communities the cooperative serves.

## Virtual Youth Experience returns in 2021

Sophomores, juniors—don't miss out! Apply by March 3



**THE VIRTUAL YOUTH EXPERIENCE** will take place June 21-25 in place of the COVID-cancelled Washington Youth Tour and Cooperative Youth Summit. Six high school sophomores or juniors will be selected and sponsored by Fairfield Electric Cooperative.

Students will have the opportunity to discuss today's issues with state and federal leaders from the comfort and safety of their homes using computers and mobile devices. They will also team up with other students from around the state to produce a podcast about their experiences living through a pandemic and other issues of the day. Students will have the chance to earn money for college from the podcast competition and the R.D. Bennett Community Service Scholarship.

During the 2020 Virtual Youth Experience, Fairfield Electric representative, Berry Bonds, was one of the finalists in the podcast competition and the recipient of \$500.

High school sophomores and juniors may apply online at [fairfield.coop/youthexperience](https://fairfield.coop/youthexperience). Selected finalists will participate in an interview.

Applications must be received by 5 p.m., Wednesday, March 3.



PATRICE SMITH

U.S. Senator Tim Scott shares his experiences with students during the 2020 Virtual Youth Experience.

## Touchstone Energy Scholarships available for high school seniors

**FAIRFIELD ELECTRIC COOPERATIVE** is offering six Touchstone Energy Scholarships to high school seniors in the cooperative's service area. To be eligible, the student's primary residence must receive electricity from Fairfield Electric Cooperative.

The \$1,000 Touchstone Energy Scholarships will be awarded to students who are active in their community. Special consideration is given to need, extracurricular activities, community involvement, recommendations and the student's personal achievements.

For details on how to apply, go to [fairfield.coop/scholarships](https://fairfield.coop/scholarships). The deadline for applications is 5 p.m., Wednesday, March 3.

## MyEnergy Online web portal and smartphone apps

**FAIRFIELD ELECTRIC COOPERATIVE** members are encouraged to use Fairfield Electric Cooperative's web portal MyEnergy Online and the mobile app FEC Mobile.

The web portal and the mobile app gives members the ability to view their bill and account balance, make payments and schedule alerts and reminders by scheduling a text or email to remind them of the due date. To access the new portal, click on the pay online link on the cooperative's web site at [fairfield.coop](https://fairfield.coop).

The FEC mobile app is available for iPhone, iPod touch, iPad and Android devices.

